

## LEAK PROTECTION PROGRAM\*

Leaks can be expensive. Whenever you use water, you are responsible for it even in the event of a leak. Our new ServLine Program protects you from this unexpected expense. Covering qualifying leaks occurring on your property providing up to \$2,500 once every 12-Months.

### WATER LEAK

<b>Residential:</b>	\$2.50 per month
Master Meter:	\$2.50 per unit monthly
<b>Commercial:</b>	
Single Occupancy:	\$6.65 per month
Multiple Occupancy:	\$13.15 per month

Call to decline service and accept full responsibility for high bills caused by leaks. In the event of a high bill failure to pay in full could lead to disconnection.



**CALL TODAY**  
(706) 800-8151

\*All leaks occurring after January 1st, 2022 will only be adjusted through our ServLine program. Please refer to our Leak Protection Policy for guidelines and qualifications for leak adjustments. Cancel anytime. 30-Day wait period for re-enrollment. Call to request a full copy of program protections and exclusions. Some restrictions do apply: For more information, contact ServLine (706) 800-8151.

## DON'T TAKE OUR WORD FOR IT

### TESTIMONIAL

*"My ServLine Leak Protection offered by the utility paid \$172.54 to the cover my water leak. They were so quick and friendly!"*

Mrs. McWherter | Home Owner

### TESTIMONIAL

*"It was really, really easy. I did not get the run around. They did just what they said they would do and did it in a timely fashion. It is worth the monthly fee for the coverage."*

Bill Williams | Home Owner

### TESTIMONIAL

*"When I received a High Water Bill in the mail totaling \$684.30 my heart dropped and then I panicked but I thought it had to be a mistake. So I called the utility and they informed me that I had a leak but because they offer ServLine Leak Protection, all I had to do was call the number and they would help me out. I got my leak fixed, paid my average bill and they paid the rest."*

Jim Varner | Home Owner



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\*Some restrictions do apply: water meter, water pit, water vault, pumps, valves, back-flow assemblies. Line Protection covers customers up to 2" meter – Does not include master metered habitational. Cancel anytime. 30-Day wait period for re-enrollment. For more information, please contact ServLine (706) 800-8151.



Have a leak or a water line break...

**No problem. We are here to help. This is precisely why we have sought to offer you our ServLine Protection Programs.**

**Now you can have peace of mind and get your water back online, all in the nick of time.**

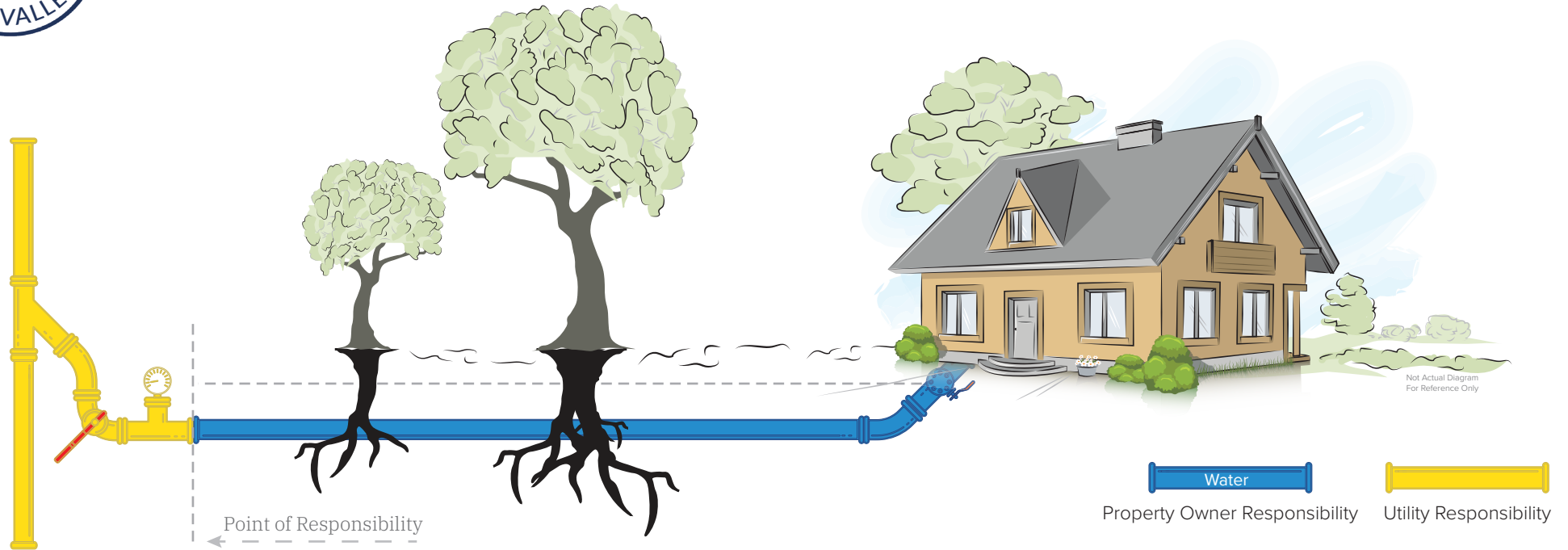


**SERVLINE**  
by HomeServe®

SAVING WATER, HELPING PEOPLE.



# City of Sky Valley ServLine Protection Programs Beginning January 1st, 2022



## LEAK PROTECTION PROGRAM

When it comes to leaks, we've got you covered. The City of Sky Valley is expanding service to include an all-new program designed to protect your wallet.

In the event of a costly water bill caused by high-water usage from qualifying leaks or lines breakages, our ServLine Protection Program covers the overage of your costly water utility bill once the active cause of the leak has been repaired.

**All eligible City of Sky Valley customers have been transitioned to this money-saving program, but if for some reason you'd like to remove your residence or business from the Leak Protection Program, please call today (706) 800-8151.**

There are several reasons why your water line might break and cause leaks. Although materials have come a long way, nothing is ever break-proof.

Everything from erosion to soil acidity to tree roots or even the outdated practices for installing pipe can lead to issues far sooner than the expected. A house without water is hardly a home. So in the event of a water line crack or break and to get your personal infrastructure up and running again you must call in to submit a claim. If the leak qualifies according to our Leak Protection Program Guidelines then it could cover up to \$2,500 for the leak.

Disclaimer: The information presented herein is not a contract, binder, or agreement to extend insurance coverage. The contents herein are intended as an announcement without any express or implied coverage of any kind. Payments of benefits are subject to all terms, conditions, limitations, and exclusions of the member's participation at the time of service.